

AIR IVANHOE LIMITED

ARRIVAL INFORMATION FOR FLY IN OUTPOST GUESTS 2010!

REVISED MAR 6, 2010

WEIGHT LIMIT: 100 LBS PER PERSON. This includes food, personal gear, liquids including beer/soda/water etc. Overweight is usually in the form of liquids and food. Rates for 2010 are .65 Canadian for extra gear. We will try weather permitting to fly your overloads in the same day and most of the time it is within a few hours. When you depart from the bush we will try and bring out left over food and liquids, however if the aircraft is full, we reserve the right to leave them at the outpost cottage. *Excess baggage in the form of extra pop, food, water, will not be flown out and you will not be reimbursed for the loss of these items.* (Understand it is not cost effective to fly a charter flight to retrieve 2 cases of pop back to Ivanhoe.) We do have a number of groups that are within the 100 lbs and do not pay overweight charges and then we have parties that are overweight by huge amounts. We have struggled with setting the weights higher and incorporating it into our pricing, however this would penalize the parties that are not overweight. We have set our prices very reasonable for fly in operations and in order to maintain our aircraft/pilots etc we DO charge for overweight.

FLY IN: MOVE IN DAY When you arrive at your destination camp, please check the cabin for cleanliness. If it is clean then you can start the move in process. Parties should also check the equipment in the cabin (dishes/pots/pans etc). The pilot is responsible to ensure that there are adequate boats/motors/fuel/propane for your stay. The pilots will let the office know if we need motors/gas etc and it WILL be brought in to your group. The pilot will also check you and your group out on the equipment and ensure that at least one person is familiar with the propane equipment and re-lighting procedures if you have to change a bottle. We like to have the whole party available to go over the outboard motors and parties should pay close attention to these details. As it often happens people are so excited to go fishing they do not get a proper checkout on the motors and are left in the middle of the lake because they did not follow procedures. If you are not comfortable with the cleanliness of the cabin/boats etc let the pilot know and we can get everyone to pitch in for a few minutes and clean things up for you. Also please make sure the party that is leaving has all there gear out of the cabin, before you move in. Normally gear is on the dock, but when the weather is bad, there often is gear in the cabin.

FLY OUT: MOVE OUT DAY On departure day, please have your gear (nice weather) on the dock by 7.30 AM and for afternoon fly outs be ready for 11AM. Remember it is your responsibility to ensure that the cabin including the fridge/stove etc is clean. We also would like to see the boats fueled and cleaned for the next party. This should take very little time and most parties are fine. All good fisherman/hunters will be happy to clean up after themselves or so we believe. However it seems to happen at least once a week that the cabin and equipment are less than desirable. We hold a Clean Cabin/Damage deposit for parties and if things are extreme then you may lose it. We very rarely ever utilize this method, but we reserve the right to. If there is any equipment not working, please tell the pilot, and we will correct the problem. If no one says anything the next party inherits the problem. At around 8AM all parties that are waiting to fly out are wondering, "Where's the Plane" and it should be noted that we are trying, and parties are assigned a number (as they arrive), and we rotate parties by that number. So as an example you may have flown in first the week before, but if the party replacing you is fourth when they arrive your pick up time might be closer to 10-11AM. Please bear with us and be patient. You should have noticed the week before that we are working as fast as we can to get you out of the bush, so you can start your journey home. Also please note that at least once a week someone will come up to us and tell us they have to come out first because they have a long drive home. First off everyone has a long drive home and if you would like to make arrangements to come out first, we will be happy to get up 1 hour earlier and go and get you. The charge for this service is over \$400 per flight, and depends on fuel costs.

EMERGENCY PROCEDURES: If an emergency happens while you are in a remote location and you do not have a Satellite Telephone, our recommendations are: During the day light a small fire (lots of smoke using green boughs) and hope that it is spotted by an aircraft. Because of the high risk of a forest fire, the area is patrolled on a regular basis. If this does not work then a bigger fire (island) would be your next course of action. If the emergency is important but non-life threatening we recommend a bright colored cloth (sleeping bag/garbage bag/shirt etc) be laid out flat on the dock. This is most visible from an aircraft, instead of hanging a flag. Please note that gas cans are always on the dock, so most pilots would not think anything was wrong. If you are in a boat, then tight circles are a sign of distress. Most of the non-threatening problems are hooks in hands/heads etc. If there is vital equipment broken then this is important to us as well, however if you are in need of a case of beer, then we would not be impressed. There are many instances that the aircraft will spot your distress marker, however the aircraft is full and the usual routine is to circle the cabin and then do its drop off and return. If you have medical issues prior to going into the wilderness, then we recommend renting a Satellite Phone. This will ease your worries. Emergency Phone #'s are 1-705-899-2155 or 1-705-899-2951 and this will get Air Ivanhoe's office or the Ontario Provincial Police at 1-888-310-1122

FLYING WEATHER: We fly under a license called VFR, (Visual Flight Rules.) If you cannot see the end of the lake and or there is fog hanging on the trees, the chances of us flying are poor. We do occasionally have poor weather and your camp is fine, or vice versa. All you can do if you are waiting is be patient, and cook yourself some breakfast/play cards and above all know that the key on any vacation is safety. We have owned and operated this air service for 29 Safe years and plan on maintaining our record. The majority of accidents happen because of bad weather and since our pilots are professionals and would like to maintain an accident free history, they will not put themselves or you in harms way. We can fly in fairly high winds and parties are quite surprised at times to see us at their location. Please give the pilot lots of room to dock the aircraft and ensure that boats are out of the way of the approach to the dock. If the pilot requests assistance, please help otherwise stand back, since they be using more power and the propeller is turning as he approaches the dock. Always use caution and “NEVER TOUCH THE PROP”

CONSERVATION FISHING LAKES: We operate a number of lakes that we have designated as conservation fishing lakes. This has been done to maintain the fish stocks on these small lakes. If you are booked into one of these lakes then you can bring out a conservation limit of fish. However even this is not wise since they take forever to grow and you can have a reproduction made for less money and it will look just as great. You are also allowed to eat your legal daily limit of fish, depending on the type of license you purchase.

WATER: The government will not test surface water in the province, so therefore there is no recommendation from the government or our company to drink the water from the lake, so therefore what are the options: You could fly water in (heavy and at .65 cents per pound) and impractical, although parties do pay, boil and filter it and then refrigerate, or use the tablets or pump kits that are available at most sporting good stores. The option I like is to bring a few very clean 5-gallon pails (stored with stuff going in) and a cotton sheet. When you arrive at your lake take a clean pail and cover the top with a cotton sheet (maybe fold over a few times), and then drop 5 gallons of lake water through the cotton. You have just done a rudimentary job of filtering the water. Now if you or your family have Clorox/Javex by the washing machine bring maximum ½ pint of this. After you have filtered the water, then drop 8 drops of Javex/Clorox per gallon of water into the water pail, wait 15 minutes and presto you have filtered/chlorinated water. This water will still have a yellow tinge but should be drinkable. Please note that if it sits overnight in a bucket the Clorox/Javex will dissipate and you should add more Javex/Clorox. **NEVER TAKE YOUR LAKE WATER WITHIN A CLOSE PROXIMITY OF A BEAVER DAM OR BEAVER HOUSE- THIS CAN GIVE YOU BAD DIARRHEA!!!!** There are pails at the camps and we recommend you clean a few for water. I cannot emphasize to you that this will be 100% effective nor do we want to assume the liability of you getting sick drinking the water. These are options for your thoughts only. **Please Note:** *We operate a number of cabins that have water systems and the water comes from the lake, even though it is coming out of a tap,*

please assume that it is lake water and should be treated as necessary for your consumption. We sell 5-gallon jugs of water from a Culligan supplier at a reasonable price but also note that they are heavy.

GARBAGE: Please have adequate supplies of garbage bags of a good quality to fly out your trash. Please bring out all plastic/glass/tinfoil etc. so we can dispose of at a dumpsite. Paper products can be burned in the wood stove or outside, providing there are no fire restrictions in place at that time. Canadian beer cans and bottles should be returned to their original containers and should be kept dry. All trash like fish entrails/food waste can be deposited on the shore at least one mile from the camp (preferably across the lake), and should never be thrown in the lake or burnt in the fire pit. We see parties with huge amounts of trash and other parties with very little trash. Please remember cardboard/paper products can be burnt, and garbage that can decompose should be discarded. At the end of your stay, anything that you elect to leave behind should be put in a box and either offered to the party following you in, or the pilot. If parties or the pilot know its fresh it may get used, but if a party finds ½ jars of things in the fridge, they usually will be considered trash. We like to have our cabins left with no souvenirs from the previous groups and would assume that they are left like a hotel room or cottage that has been properly cleaned.

SIGN OF A GOOD SPORTSMAN: A good sportsman will always abide by laws of the forest and fish and game act. He/She will also leave a tidy cabin/Boats & Motors, for the next group. Good sportsmen will treat all rental equipment as their own. If there are problems with the camp or equipment please let us know! They will also treat the animals and fish that they are not planning on consuming with respect on maintaining their ability to survive.

WAIVER OF LIABILITY: Wilderness recreation is not without risk. There are few to no roads penetrating the wilderness areas we operate in. All guests should be aware of inherent risks associated with a wilderness experience. Ex: operation of mechanical equipment including Boats & Motors/Walking & Hiking/Weather etc. It is your responsibility as a guest to ensure that you are participating in an appropriate fashion. There are few incidents in the wilderness but a disproportionate # of incidences are related to alcohol and bad weather. Please note that we carry proper insurance for our aircraft.

We hope that these tips and helpful reminders will make your vacation a fantastic experience and that once is not enough, and you will be back.

We have also for the first time posted this information on the website and if there are ideas to add to this, please let us know. Our office number is 1-705-899-2155.

George & Jeanne Theriault & family, and the wonderful staff that help us make your wilderness vacation come true.

<p>THIS INFORMATION IS PROVIDED AS INFORMATION ONLY AND SHOULD NOT BE TREATED AS A LEGAL DOCUMENT.</p>
